Thermal Imaging Camera Warranty

1. Express Warranty

MSA warrants that this product and its accessories are free from mechanical defects or faulty workmanship as prescribed in the chart below, provided they have been installed, used, and maintained in accordance with the instructions and/or recommendations contained in the instructions delivered with the equipment. MSA shall be released from all obligations under this warranty in the event repairs or modifications are made by persons other than its own or authorized service personnel. No agent, employee or representative of MSA has any authority to bind MSA to any affirmation, representation or warranty concerning the goods sold, and unless an affirmation, representation or warranty made by an agent, employee or representative is specifically included within the written agreement for the goods sold it shall not be enforceable by the original end-user. MSA makes no warranty concerning components or accessories not manufactured by MSA, but will pass on to the original end-user all warranties of manufacturers of such components. ***THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, AND IS STRICTLY LIMITED TO THE TERMS HEREOF. MSA SPECIFICALLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE.***Products covered by this Express Warranty include the Evolution 5200, Evolution 5200HD, Evolution 5600, Evolution 5800 and ThermalTrac Thermal Imaging Cameras (TICs). All warranty periods referenced below are from the date of sale to the original end-user unless otherwise noted.

Component	Warranty Period	Maintenance
Thermal Imaging Camera includes camera core and camera components.	**2 years**	**MSA requires that the TIC and accessories be installed, used, and/or maintained as specified in the product instructions. All TICs and accessories sent in for warranty repair will be inspected for signs of excessive rough handling and operation significantly beyond specifications in the instructions. The warranty coverage is for material defects and/or faulty workmanship only. Repair and labor required for normal wear and tear are not covered under the warranty and are the responsibility of the original end-user.**
Truck/Wall/Desktop Chargers, External Receivers and Transmission Equipment	**1 year**	
Replacement Parts / Repairs (non-warranty)	**90 Days from date of repair**	
Factory Upgrades	**90 Days or remainder of existing warranty, whichever is longer**	

2. Extended Service

MSA offers an Extended Service contract for TICs at the customer's request. Details are listed on the reverse of this page.
Contact MSA Fire Service Customer Service (1-800-MSA-2222) for additional information and arrangements.

3. Loaner Cameras

MSA offers a loaner camera program for customers when deemed necessary (extended repair time, critical equipment replacement, etc.). The loaner camera will not necessarily be the exact model that it is replacing. Contact MSA Fire Service CustomerService (1-800-MSA-2222) for additional information and arrangements.

4. Exclusive Remedy—It is expressly agreed that the Original end-user's sole and exclusive remedy for breach of the above warranty, for any tortious conduct of MSA, or for any other cause of action, shall be the repair and/or replacement, at MSA's option, of any equipment or parts thereof, that after examination by MSA are proven to be defective. Replacement equipment and/or parts will be provided at no cost to the Original end-user, F.O.B. Original end-user's named place of destination. Failure of MSA to successfully repair any nonconforming product shall not cause the remedy established hereby to fail of its essential purpose.

5. Exclusion of Consequential Damages—Original end-user specifically understands and agrees that under no circumstances will MSA be liable to Original end-user for economic, special, incidental, or consequential damages or losses of any kind whatsoever, including but not limited to, loss of anticipated profits and any other loss caused by reason of the non-operation of the goods. This exclusion is applicable to claims for breach of warranty, tortious conduct or any other cause of action against MSA

Product Registration and Extended Warranties for MSA TICs

Thank you for purchasing an MSA Thermal Imaging Camera. Registering your products with MSA will improve the processing of any warranty claims and enable you to receive information regarding product updates and new products. Please register your TIC online or purchase an extended warranty at **www.MSAnet.com/register**.

Evolution® Thermal Imaging Camera Extended Warranty

Extended warranties must be processed for EACH Evolution TIC. Apply for your MSA TIC Extended Warranty coverage online at **www.MSAnet.com/register** or phone 1-800-MSA-2222 for assistance..

1. Extended warranty requests MUST be exercised within the first 6 months from the date of manufacture. The last three characters (MYY, or "month-year-year") of the TIC's serial number (located in the battery compartment of the TIC) will dictate this time-frame (XX-XXXX-MYY).
2. Extended warranty coverage is available up to 36 months after the standard warranty has expired. Select the Extended Warranty coverage for 1, 2 or 3 years.
3. Extended Warranty rates are 1 year = $ 1,000.00, 2 years = $ 2,250.00 and 3 years = $ 3,750.00.
4. Extended warranty and standard warranty both begin from the date of purchase by the end user.
5. This Extended Warranty program applies only to MSA Thermal Imaging Cameras. Consumables batteries, battery chargers and accessories are not covered.

Note: This bulletin contains only a general description of the products shown. While uses and performance capabilities are described, under no circumstances shall the products be used byuntrained or unqualified individuals and not until the product instructions including any warnings or cautions provided have been thoroughly read and understood. Only they contain the complete and detailed information concerning proper use and care of these products.

10048052, Rev 9
ID3400-41-MC / March 2012
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